



MORE THAN SERVICES, WE OFFER SOLUTIONS. WITH QSOLVE, CONSIDER IT SOLVED.

QSolve clients rely on our experience, proven problem solving skills, and deep understanding of Oracle technologies, in the face of complex IT situations. Our unique approach requires that we focus on the bigger picture, not just your technology infrastructure. By first working to understand your business processes and objectives, we are able to pinpoint and apply solutions that deliver the maximum return on your Oracle technology investment.

ENTERPRISE ARCHITECTURE AND PERFORMANCE TUNING

Every company has different IT needs, based on a unique set of business goals and challenges. Aligning your IT infrastructure with business operations is crucial to the success of your business. Our expertise in enterprise architecture and performance tuning will help you assess current IT and business performance, determine future needs, plan and implement strategic IT initiatives, and ultimately improve business efficiencies and reduce overall IT spending.

- **Assessment and health check** – Before we can begin to improve and align your IT infrastructure and business operations, an all-encompassing checkup of the current state of your organization is necessary. Our thorough analysis will ensure the highest success in future IT implementations and enhancements.
- **Implementations, upgrades and platform migrations** – Technology updates can be intimidating and stressful. With our experience implementing single global instances of Oracle enterprise resource planning (ERP) and customer relationship management (CRM) applications, we'll help you avoid the pitfalls and risks associated with implementations, upgrades and migrations. We'll also ensure timely implementations with the least possible disruption to your business. Most importantly, the intricacies of your daily operations and your ultimate goals will be taken into account throughout the entire process.

- **Real Application Clusters (RAC)** – We have extensive experience providing guidance, planning and implementation for clients employing Oracle RAC in complex environments. To eliminate single points of failure and validate expected failover behavior, we perform a thorough shakedown of your architecture and promote timely, hassle-free implementations.
- **Performance tuning** – Database performance tuning is an absolutely vital part of your IT governance process. If your database is not properly tuned, you may be compromising system availability, and in turn, business efficiencies and profits. It's important to be proactive, even if you aren't currently experiencing problems with your IT infrastructure. We'll help take your business to the next level by reviewing your IT infrastructure design, troubleshooting performance issues and optimizing your technology system.

MANAGED SERVICES AND SUPPORT

Our clients depend on QSolve support as a cost-effective way of ensuring the continued efficiency and stability of their Oracle systems. Through consistent communication and responsive service, we'll help you maintain and make the most of your technology suite.

Here are just a few of the benefits you'll enjoy with our managed services and support:

- Access to highly experienced and multilingual database administrators and applications technologists
- Continuous, 24/7 proactive monitoring based on our initial assessment of your infrastructure
- Service that is customized to suit your unique business needs
- Our specialization in developing and implementing RICE – Reports, Interfaces, Conversions and Extensions